

Carers Strategy Consultation Jan/Feb 2018

Date	Contributor	Comments	Action
15/01/18	Member of Staff	Grammar and formatting. Clarify where stats come from. "comprehensive, reads very well and the heart of the action plan is already there in section 9"	Grammar and formatting comments incorporated
15/01/18	Carer	Positive overall – no specific comments.	N/A
16/01/18	Carer	Request confirmation that the cost of Guardianship / Power of Attorney can be funded from the 'cared for person's' support.	Response to specific query – this level of detail not relevant to be incorporated into strategy.
16/01/18	Individual	Grammar (individual proof reads for a living)	Changes incorporated
24/01/18	Member of Staff	Positive in relation to strategy but concern about impact on workload and how this will be resourced.	Comments acknowledged. Concerns should be allayed to a degree once funding is known and Eligibility Criteria and Action Plan are published.
24/01/18	Current Commissioned service for Carer's Support	Clarification on current service provision following variation to contract to take into account requirements for the Carers Scotland Act.	Clarification incorporated.
24/01/18	Member of Staff	Strategy is fine. Has some thoughts on actions that pull together some aspects of working with carers, bringing workers together in a multidisciplinary way. Was on the advisory committee of the Safe Moving and Handling Project proposal so could assist with supporting carers to manage their caring role.	Offer of support acknowledged. Will involve this individual when it comes to implementation of the strategy.
26/01/18	Member of Staff	Feedback from consultation sessions undertaken with Young Carers in Schools	Incorporated into strategy.
26/01/18	Member of Staff	Positive ideas/thoughts in the strategy but concern how it will be resourced	Comments acknowledged. Concerns should be allayed to a degree once funding is known and Eligibility Criteria and Action Plan are published.
31/01/18	Partner Agency (Bon Accord Care)	It appears a good start and allows providers to see direction and look where we can align and build in resource and support for carers within formal arrangements. Specific comment also made	Comments acknowledged. Unable to address profile data at this stage but this will be

		on Carer Profile Section of strategy document and queries around the Action Plan and Short Breaks.	acknowledged in the strategy and further action taken during implementation. Action Plan will be published in final draft. Proposed Short Breaks definition clarified.
05/02/18	Care Homes (session at Forum meeting)	<p>Care homes feel they are providing support for carers that maybe should be provided elsewhere e.g. by a care manager.</p> <p>Carers' expectation of the support their loved one will get in care home needs to be positively managed.</p> <p>Earlier intervention with carers when residential care is approaching would be useful so that care home providers and carers can better prepare to understand each other's roles and work with each other.</p> <p>Recognition that, by the time many people come into residential care, the carer is burnt out. This impacts the role they are willing to play and makes the transition and subsequent relationship between the carer and the care home more difficult which puts more pressure on the care home and its staff.</p> <p>Suggestion to develop a pilot project around people going into a care home (similar to that undertaken in relation to Hospital Discharge). This could look at how carers could be better supported through this process; how the care home and carer's roles could be positively negotiated and agreed; and how a carer's expectations can be positively managed.</p>	All valid points which were acknowledged at the session. Incorporated in strategy. Pilot and further actions reflected in Action Plan.
07/02/18	Individual	Positive comments however concern around how it will be resourced. Request for honesty around what can realistically be delivered within restricted funding.	Incorporated
07/02/18	Member of Staff	Positive – need further engagement with staff about implications for their working practices	Acknowledged.
12/02/18	Partner Organisation	Formatting, context and source of statistics, plain English checking	Incorporated

	(Aberdeenshire Council)		
16/02/18	Member of Staff (and carer)	Formatting, some comments on language used, request to strengthen links to other partnership documents.	Face to face feedback. Comments incorporated where relevant/appropriate
20/02/18	Member of Staff	Cannot easily find the bits that refer to Young Carers – request for separate chapter. No mention of young people impacted by the care of a family members, but not directly carers Concern that the YCS will be separate from a Child's Plan	Considering ways to highlight Young Carer references without detracting from it being a strategy for all carers young and adult. Reference to those affected by care included. Rewording of YCS section to confirm it will be part of Child's Plan.
20/02/18	Volunteer with Alzheimer Scotland and member of its National Dementia Carers Action Network (NDCAN).	Concern over resources to deliver – particularly in relation to the provision of Respite. Disappointed Action Plan not included.	Written and face to face response. Enhanced reference to respite. Action Plan included in final draft.
22/02/18	Member of Staff	Contributions for Young Carers elements of strategy	Incorporated
23/02/18	Partner Agency (Scottish Care)	Requesting more engagement with Independent Sector. Concern over intrusive nature of gathering data – suggest making more use of Making Every Opportunity Count? Concern over process for reaching out to harder to reach communities. Various queries around carer involvement in Care Home admission/stay. Hospital Admission/stay/discharge, Respite, Named Person and Training	Incorporated where relevant. Feedback at regular Scottish Care Meeting 28/02/18